

Delaware North Company at Yellowstone National Park

Bozeman, MT | www.delawarenorth.com



Host Employer Description: Thousands of miles of hiking trails. Beautiful mountains, rivers, and forest. Wildlife around every corner. Think you'd enjoy living and working here, in the world's first National Park? Delaware North is looking for flexible and enthusiastic participants to work in its grill restaurants and General Stores for the summer of 2018! [Yellowstone General Stores](#) are operated by Delaware North Companies, a global hospitality company.

Cultural Information: The Delaware North Company at Yellowstone typically hosts 150 international students on the Work & Travel USA Program. The students are from Bulgaria, Czech Republic, Dominican Republic, France, Macedonia, Romania, Serbia, and Slovakia.

Job Placement Types: Hospitality Associate

Job Placement Descriptions: As a Hospitality Associate, your position assignment is made when you arrive and will be based on business needs and employee housing availability at that time. When you are assigned to a specific position, you will be given a detailed job description and updated employment offer for that position.

Below are main store positions, with a brief description of each:

- **Food Service Associate** - Supports all fountain food operations: preparing food, bussing counters and tables, and cleaning and washing dishes.
- **Cashier** – Supports retail sales operations: maintaining the sales area, stocking shelves, cashiering, and cleaning.
- **Kitchen Assistant** – Supports employee dining rooms: preparing food, bussing tables, cleaning, and washing dishes.
- **Grill Cook** – Cooking breakfast, lunch, and dinner items to order using a flat top grill in restaurants.
- **Custodian** – Cleaning and helping in guest and employee facilities.
- **Food Server** – Serving food and non-alcoholic beverages in restaurants.

Minimum Requirements:

- Ability to multitask in a fast paced environment.
- Basic reading and writing skills.
- Excellent customer service.
- High volume food service experience preferred.

Physical Requirements:

- Ability to stand and walk for prolonged periods of time.
- Must be able to bend, stoop, kneel, and climb stairs frequently.
- Requires lifting and carrying 30 pounds frequently and 50 pounds occasionally.

Salary and Work Hours: All positions pay \$9.00 per hour at at least 32 hours per week. There may be opportunities for overtime during the busier parts of the summer season. Store managers set up the schedule and then post for all associates to see. Hours can be subject to change based on business needs. Changes will be discussed with employees directly or posted ahead of time.

Uniform: Participants are required to bring their own navy blue t-shirts, which can be short sleeve, long sleeve, or button up and must be plain with no logos or other colors on them; blue jeans with no holes or tears; and closed toe/closed heel shoes in a neutral color. The company provides fleece jacket, aprons, and hats for positions requiring these items.

Interview Format: Your host employer will conduct a Skype interview with you. InterExchange will provide you with guidance on how to prepare for your interview.

Housing Information: Housing is dormitory style, with up to 3 participants per room. The cost is \$27.00 per week per participant and the location is within walking distance of the job site at all locations. Housing will be deducted from your paycheck. A housing agreement form will be signed upon receipt of a job offer.

Area Information

Yellowstone National Park is located in the northwestern corner of Wyoming and a minimum of 1.5 hours to any major town. You can explore over 1,000 miles of hiking trails and 290 waterfalls, and witness 67 species of mammals in their natural habitat. You will have interaction daily with people from all over the world.